

Quality Policy

Bradleys', Inc. is committed to exceeding customer expectations by providing superior customer service, and quality products and services through active employee participation, safety, innovation, and constantly improving our Quality Management System.

We will achieve this goal by conforming to the following:

- 1. Ensuring quality is everyone's focus and all our employees are responsible for performing their work to meet our quality objectives.
- 2. Developing and maintaining a company-wide culture of continuous improvement with regard to Quality, Safety, and the Environment.
- 3. Developing and maintaining mutually beneficial relationships with customers and suppliers.
- 4. Provide quality products and services in a cost effective and efficient manner.
- 5. Delivering on time quality products
- 6. Adopting and maintaining a Quality Management System in accordance with the requirements of the ISO 9001 that established internationally recognized quality standards and industry accepted practices.